

## **THE QUALITY POLICY OF THE COMPANY**

The Management of Rosenfire S.r.l. has given all its Functions and Units the mandate to continuously improve the quality of products and services through:

- the organization of each Function and its interface internally and externally in accordance with the quality criteria and the content of the Quality Manual;
- the development of a culture of quality at all levels of the organizational structure, through training initiatives, awareness campaigns and other appropriate actions;
- the implementation and maintenance of its own Quality System and its certification;
- self-certified supplies, when required, for large customers.

The above is aimed at

1. Improve internal efficiency, also in terms of respecting the delivery dates requested by the Customer,
2. Minimize the risks of technical and commercial failures in order to enhance the company's presence on the market,
3. Create a competitive barrier against the competition, with the aim of obtaining complete customer satisfaction.

It is also specified that:

- each Function and each Unit is responsible for its own product and/or service and the related verification, in accordance with pre-established rules;
- preventive actions must be systematically prioritized over corrective ones.

The Management promotes, formalizes and verifies the quality policy and objectives during periodic management reviews through appropriate indicators aimed at monitoring the objectives themselves. The Management has defined that Quality Assurance is the direct responsibility of the Quality Function, independently of any other Company Function and having the authority and responsibility to ensure that the provisions of the Quality Manual are applied and maintained. The Quality Policy is brought to the attention of all Company personnel through internal training courses and systematic involvement in all issues with a view to continuous improvement.

Date, 04/02/2016

The Sole Administrator

